

Agenda SURG April 19th, 2018

Venue: [Helio - Grev Turegatan 30, Stockholm](#)

10:00 – **Workshop Technical deep dive, open questions and discussion**
Robert Smith, OpenText

12:00 – **Lunch**

12:30 – **Registration and coffee**

13:00 – **Welcome and introduction to SURG day**
Christian Hadenius, ENIT

13:10 – **Template engine - How do you do it!**
Daniel Eduards, Learning Services OpenText

14:10 – **Customer case study:**
Tillväxthistoria, framgångsfaktorer & framtidsvision – Göta Energi
Patrik Södersten, chef Strategiska Initiativ – Göta Energi

14:40 – **Coffee break**

15:00 – **Benefits of upgrading to StreamServe/Exstream 16:3**
Christian Askland, Director Product Management | OpenText Exstream

15:30 – **3 Customer cases:**
When the customer asks for the impossible, and how to do it.
Petrus Näslund, Doctricks

16:00 – **Mingle**

16.20 – **How to drive the customer digital meeting - Kivra**

17:10 – **Summary and wrap up of the day**

17:20 – **Mingle and drinks**

18:00 – **Dinner @ Penny&Bill, Grev Turegatan 30**

